



**LAA QLD Members recently attended the Integra Packaging site visit at Yeerongpilly. Alistair Johnston, Sean Clark and Roger Till welcomed the members and provided an excellent tour of the facility as well as an overview of the company.**



LAA members attending QLD site visit at Integra Packaging.

Integra is an innovative packaging solutions business that are part of a global network. They provide highly unique and customized solutions for clients operating across a number of industries; the key requirement being the asset protecting of customers. For example an 80,000kg mining machine in robust outer packaging sent by sea freight to Russia or ten Super Seasprite helicopters wrapped in anti-corrosive shrink-film sent by road/sea freight to the USA.

Integra Packaging numbers 66 employees, 5,000m<sup>2</sup> of modern factories in Queensland, New South Wales and Victoria, over 300 active customers (500 total) and an annual turnover of \$10million.

Due to the uniqueness of each client's product, Integra researches supply chain needs before engaging potential customers – essentially an end-to-end Supply Chain audit which allows the company to provide focused packaging solutions.

System and process operations are kept simple with Integra utilizing LEAN principles, in particular 5S. Production lines are organized so that production follows a lineal path and does not go back across itself ie - Flow is simple, raw product in one end, finished product out the other. Finished goods are generally delivered or collected the day after they are completed.

Integra engages a Visual Performance Management (VPM) system involving

a dashboard of KPIs not only based on traditional sales, expenses, gross profit/ operating profit %'s but LTIs; manufacturing labour % of sales, and Preventative Action Reports and Corrective Action Reports.

On the issue of sustainability Integra takes measures to ensure economic, social and environmental outcomes including:

- Lean manufacturing' principles leading to reduction in waste
- Participation in the AQIS wood export (SPM 15) program
- People Values involving positive staff engagement leading to behavioural change and further initiatives
- Reusable packaging solutions and embeded sustainability as part of business planning and all operations
- Dust extraction system modified – more power efficient

#### People Values

Integra has a "Constant commitment to Growth, Opportunity and Safety of Our People" policy. The results of this are demonstrated by the fact that only 2 of their employee have been with the company less than 12 months, and staff turnover is less than 0.5%. The policy involves dedicated training, Occupational Health and Safety Practices and other HR initiatives.

The LAA would like to thank Integra packaging for hosting this very interesting site visit.

#### Integra Packaging welcomes enquiries:

**Free call: 1800 005 585**

**Visit: [www.integrapackaging.com](http://www.integrapackaging.com)**

**Email: [info@integrapackaging.com](mailto:info@integrapackaging.com)**



Roger Till, Integra Packaging accepting thankyou plaque from Simon Chen, LAA